Data Modeling and Metadata

Online Education • Certification • Enterprise Solutions

- Metadata Management Fundamentals
- Logical Data Modeling
- DW and BI Data Modeling
- Data Profiling
- Data Quality Assessment
- Conceptual Data Modeling
- The Data Model Scorecard
- Data Parsing, Matching, and De-Duplication
- Best Practices in Data Resource Management
- Curating and Cataloging Data
- Introduction to Graph Databases

March 2021
Data modeling and metadata management expanded rapidly in recent years. Exponential increase in the number and complexity of databases and interfaces between them, as well as huge rise in importance of efficient data governance and data quality management changed the landscape of metadata management. Similarly, emergence of dimensional data shook the foundations of data modeling. Today we see new technologies driving further change in the modeling of structured data. Beyond structured data we find new challenges in unstructured data – text, images, voice, video, and more.

Our Data Modeling and Metadata Management curriculum includes online courses from world leading experts: Angelo Bobak, Mike Brackett, David Haertzen, Steve Hoberman, Kathy Hunter, William McKnight, Arkady Maydanchik, Henrik Sørensen, Rick Sherman, and Dave Wells. Our robust Certified Information Management Professional (CIMP) program builds upon education to certify knowledge and understanding of data quality. Finally, eLearningCurve’s Enterprise Program is a flexible, scalable, cost-effective solution for teams and enterprises.

WHAT PEOPLE ARE SAYING ABOUT ELC

“I learned so much out of the courses that I wanted to continue my learning even beyond the basic requirement of my current job.”

-- Jagmeet Singh, CIMP Ex - Data Modeling & Metadata Management, Data Quality, Data Governance, IM Foundations, MDM USA
Full course descriptions begin on page 7.

**Metadata Management Fundamentals**  
**Instructors:** Arkady Maydanchik and Dave Wells  
This 4-hour course is designed to provide the foundational metadata knowledge needed by anyone who has data management roles and responsibilities.

**Logical Data Modeling**  
**Instructor:** David Haertzen  
This 4.5-hour course covers the concepts, notation, and steps needed to create and extend logical data models. The course goes beyond fundamentals, and describes numerous data modeling situations and patterns.

**BI & DW Data Modeling**  
**Instructor:** Rick Sherman  
This 4-hour course includes a mix of data modeling concepts, best practices, applications and practical examples that will help you build effective data warehouse and business intelligence applications.

**Data Profiling**  
**Instructor:** Arkady Maydanchik  
Data profiling is the process of analyzing actual data and understanding its true structure and meaning. It is one of the most common and important activities in information management. This 5-hour course teaches all practical skills necessary to succeed in a data profiling initiative.

**Data Quality Assessment**  
**Instructor:** Arkady Maydanchik  
This 6-hour course gives comprehensive treatment to the process and challenges of data quality assessment. It starts with systematic treatment of various data quality rules and proceeds to building aggregated data quality scorecard.

**Conceptual Data Modeling**  
**Instructor:** David Haertzen  
In this 3.5-hour course you will learn the secrets of successful conceptual data modeling through an effective mix of presentation and exercises. You will gain valuable insights into the job and responsibilities of the data modeler.

**The Data Model Scorecard**  
**Instructor:** Steve Hoberman  
We often build data models quickly and with the singular goal of database design. This 3-hour course presents Data Model Scorecard®, which provides the tools needed to measure and manage data model quality.

**Data Parsing, Matching, and De-duplication**  
**Instructors:** K Hunter, W McKnight, H Sørensen  
To take advantage of the worldwide marketplace, businesses need to manage data globally. This reality poses very specialized and unique kinds of problems in data management. In this 3-hour course you will learn to identify and avoid the pitfalls of global information.

**Best Practices in Data Resource Management**  
**Instructor:** Mike Brackett  
The data is one of the four critical resources in an organization, along with the financial resource, real property, and the human resource. This 4.5-hour course provides an in-depth analysis of the impact of data disparity on the organization, and outlines best practices for data resource management.

**Curating and Cataloging Date**  
**Instructor:** Dave Wells  
This 3-hour online training course will explore how curating and cataloging work together to meet the data needs of business and data analysts, to provide self-service data to complement self-service analytics, and to realize the promise of democratizing data analytics.

**Introduction to Graph Databases**  
**Instructor:** John Singer  
This 4-hour online training course will provide an overview of property graph database technology and teach the student how to translate business requirements to a property graph database design that can be implemented on any modern property graph database.
CIMP: Demonstrate Mastery. Achieve Success.

Certification is an important tool for job seekers and for employers seeking to hire the most qualified people. eLearningCurve offers a robust certification program, Certified Information Management Professional (CIMP) that builds upon education to certify knowledge and understanding of information management.

The CIMP Data Modeling and Metadata designation will make a clear statement that you have learned from the industry leaders and have demonstrated thorough understanding of data modeling and metadata by passing several challenging exams.

For the true experts and standard bearers in the industry we offer the second level of CIMP certification - CIMP Ex. To earn the CIMP Ex designation you must demonstrate a combination of great Expertise, Experience, and Excellence.

What Sets CIMP Apart?

Rigorous exam system: We go beyond the basics. Rather than testing for knowledge that any industry professional should know, CIMP exams test an in-depth knowledge, comprehensive understanding, and ability to apply various concepts to a problem. You can be proud of your achievement of the CIMP designation, and hiring managers can be sure they are getting a highly knowledgeable employee.

Education to support certification: We believe that the best way to ensure success is to combine meaningful industry experience with thorough academic study. To that end, CIMP exams are aligned with our courses, developed and taught by top industry educators and professionals.

Designed with busy, working professionals in mind: No time-consuming or costly travel is required to complete coursework or to take your CIMP examinations. All courses and exams are available online. All that’s required of candidates is an internet connection and the desire to demonstrate mastery of data modeling and metadata topics and achieve success.

How Do I Enroll?

The most convenient and cost-efficient method to enroll in the CIMP program is with one of our Education Packages. Each package includes all courses and exams necessary to earn CIMP or CIMP Ex. Alternatively you can enroll in courses one at a time.
ENTERPRISE SOLUTIONS

Today more than ever companies are watching expenses and looking for ways to streamline processes, make training convenient, and create a consistent, scalable learning environment.

eLearningCurve Enterprise is a flexible, convenient, and cost-effective way to train your employees and ensure that all team members have access to information management training they need when they need it. Whether your team or department work in the same office, or are on the other side of the world from each other, you can train them on time and on budget with eLearningCurve Enterprise.

Why eLearningCurve Enterprise?

➢ Comprehensive educational solution from a single provider
➢ Employees can take the courses they need when they need them
➢ Ensure all team members are trained to the same high standard
➢ Train employees no matter what their geographic location
➢ Employ a fully scalable education solution
➢ Minimize disruption to the business
➢ Maximize your employee training ROI
➢ Achieve 100% information comprehension
➢ Get "live" time with our instructors
➢ Stretch your training budget
➢ Get solutions for your specific needs

When you become an eLearningCurve Enterprise Customer

We’ll work with you to develop educational programs for different roles, positions, teams, departments, and manage and track enrollment of all students in online classes and CIMP exams. We’ll rack and report educational progress for each student and work with you to meet any specific educational needs.
ELEARNINGCURVE ENTERPRISE BENEFITS

PARTNERSHIP: Comprehensive educational solution from a single provider. We’ll be your educational “partner-for-life” providing employees with continuous information management education they need over the course of their careers.

FLEXIBILITY: Employees can take the courses they need when they need them. Our flexible program allows employees to take the courses they need when they need them to best suit their role, projects, backgrounds or interests.

CONSISTENCY: Ensure all team members are trained to the same high standard. Train your existing team, and set up courses for new hires and transfers. Consider CIMP exams to verify that your employees utilize the same methodology, techniques, and terminology.

SCALABILITY: Select an Education Partner who truly understands scalability. Roll out to a few employees, or your entire organization. Our solution can quickly and effortlessly accommodate groups of all sizes, even if they are geographically dispersed.

BREADTH: Acquire comprehensive education and certification. We offer a full information management education. We have you covered with a comprehensive set of courses, exams, and certifications designed to impart knowledge, test understanding, and validate learning.

LOCATION: Train employees no matter what their geographic location. Overcome geographical barriers to training. You can train your entire team whether they are in the same office, or on the opposite sides of the world. Everyone can access our online courses from any place at any time.

LOGISTICS: Minimize disruption to the business. Our online format allows employees to study from their office or home, allocate full training days, or study an hour a day during lunch breaks.

ROI: Maximize your employee training ROI. No need to worry about paying for flights, hotels and other travel expenses. 100% of what you spend goes towards learning, thus achieving top quality education at a fraction of the cost of in-person training.

RESULTS: Achieve 100% information comprehension. Learn from top industry experts in information management topics. Study at your own pace, listen to the material many times, and test your knowledge through CIMP certification exams.

SAVINGS: Stretch your training budget. We offer various pricing options including volume discounts, pay-as-you-go model with increasing discounts, and other alternatives.

"LIVE" INTERACTION: Spend time with our instructors. Organize question and answer meetings (via Webinar) with course instructors for groups of students who complete online courses.

INFORMATION MANAGEMENT 101 MINICLASSES. As a benefit to our enterprise customers we offer a certain number of complimentary licenses for our 101 mini-classes.

CUSTOMER COURSEWARE: Get solutions for your specific needs. Tell us which courses your organization needs the most. We’ll work with top instructors in the industry to meet your needs in the most expedient manner.
Metadata Management Fundamentals
Instructor: Dave Wells and Arkady Maydanchik
Duration: 4 hours

Deriving value from data depends extensively on understanding the data and sharing knowledge among everyone who works with data. Sharing data knowledge is the core purpose of metadata. Just as you need financial data to manage financial resources, you need metadata to manage data resources. In today’s data-driven world, the importance of managing data is certainly on par with that of managing finances.

This online training course is designed to provide the foundational metadata knowledge needed by anyone who has data management roles and responsibilities. It covers metadata basics such as the types and purposes of metadata, and explores core metadata disciplines of data modeling, data profiling, and data cataloging. Metadata roles in data governance, stewardship, security, quality, and analysis are explained.

You will learn:
- The scope and complexities of metadata management
- The roles of data models as metadata and the basics of data modeling
- The role of data profiling in metadata management and the basics of data profiling methods
- The roles of data catalogs in metadata management and the fundamentals of data curation and data cataloging
- Metadata dependencies of business processes, IT projects, data governance, data quality, business intelligence, self-service data, business analytics, and data science

This course is geared towards:
- Anyone with data management roles and responsibilities
- Data stewards and data governance practitioners and participants
- Data curators and data catalog administrators
- Data and database analysts and designers
- Data quality professionals and practitioners
- Aspiring data modelers who need to start with the basics
- Anyone with a role in information management who needs to understand data or help others to understand data

Course Outline

About the Course (8 min)

Understanding Data (15 min)
- Views of Data
- Projects Flow
- Describing the Data Meaning
- Describing the Data Constraints
- Describing the Data Relationships
- Describing the Data

Metadata Management (57 min)
- Metadata
- Metadata Management Processes
- Using Metadata
- Metadata Tools and Technologies

Data Modeling (24 min)
- Data Modeling Defined
- The Data Modeling Process
- Supplemental Models & Additional E-R Concepts
- Dimensional Data Modeling

Data Profiling (47 min)
- What is Data Profiling?
- Myth and Reality of Data Profiling
- Profiling Techniques
- Profiling Challenges
- Role of Profiling
- People and Technology

Data Curation and Cataloging (31 min)
- Data Curation
- Data Cataloging
- Metadata and the Catalog

Metadata Management for BI and Data Science (49 min)
- The Metadata Muddle
- Data Science and Metadata
- Data Provenance and Data Lineage
- Ontology and Taxonomy
Logical Data Modeling
Instructor: David Haertzen
Duration: 4 hours, 20 minutes

Logical Data Modeling also known as Entity/Relationship (E-R) Modeling is a key method for getting a handle on the data requirements of an organization. Logical data models provide a database independent solution to data requirements which then can be driven forward to become effective database designs.

This online training course covers the concepts and notation of logical data modeling and shows the steps needed to create and extend logical data models. Many exercises and examples are included to enhance learning.

In addition, the course goes beyond these fundamentals. The situation where a new data model must be created from scratch is one of many situations, so this course shows how to handle other situations such as: building from industry or canonical data models; extending legacy data models; and extending software package data models. In addition, data model patterns will be introduced such as: history and audit modeling, multi-business unit modeling, codes and reference data, and user defined attributes. Understanding these situations and patterns, is critical to success in data modeling.

You will learn:
- How to create, extend and apply logical data models
- How to use data modeling to meet business and performance requirements
- How to lead your team through the data modeling process
- How to avoid data modeling traps, problems, and time wasters
- How to make databases more robust through data modeling
- How to effectively communicate data models and database designs to others

This course is geared towards:
- Anyone who will be using or creating data models.
- Business Analysts and Architects
- Database Administrators and Analysts
- Data Administrators & Data Modelers
- Information Technology Managers, Project Managers
- Application Development Project Team Members

Course Outline

About the Course (7 min)

Introduction (54 min)
- Introduction to Data Modeling
- The Entity Relationship Model
- Introduction to LDM Methodology

Determining Requirements (35 min)
- Determine Scope and Purpose
- Define Business Subject Areas
- Identify Business Functions
- Identify Data Requirements

Modeling Entities & Relationships (36 min)
- Modeling Entities
- Modeling Relationships

Modeling Attributes & Keys (60 min)
- Modeling Attributes
- Modeling Keys

Professional Data Modeling (67 min)
- Rationalizing the Model
- Data Modeling Situations
- Data Modeling Deliverables
- In Conclusion
BI & DW Data Modeling
Instructor: Rick Sherman
Duration: 4 hours, 15 minutes

A well designed data model is the cornerstone to building business intelligence and data warehouse applications that provide significant business value.

Effective data modeling results in transforming data into an enterprise information asset that is consistent, comprehensive and current. Data is transformed from operational or source systems into a data warehouse and often data marts or OLAP cubes for analysis. This course provides the fundamental techniques to designing the data warehouse, data marts or cubes that enable business intelligence reporting and analytics.

This online training course discusses the two logical data modeling approaches of Entity-Relationship (ER) and dimensional modeling. ER modeling is used to establish the baseline data model while dimensional modeling is the cornerstone to Business Intelligence (BI) and Data Warehousing (DW) applications. These modeling techniques have expanded and matured as best practices have emerged from years of experience in data modeling in enterprises of all sizes and industries. These techniques improve the business value of the data, enhance project productivity and reduce the time to develop applications. This course includes a mix of concepts, applications and practical examples.

You will learn:
- The basics of Entity-Relationship (ER) and dimensional modeling
- the benefits and applicability of Dimensional Data Modeling
- how to create Dimensional Data Models for BI and DW applications
- how to learn more about Data Modeling

This course is geared towards:
- Beginning Data Modelers
- Business Analysts and Architects
- Database Administrators and Analyst
- IT Managers, Project Managers
- Application Development Project Team Members
- People involved in design and maintenance of Data Warehousing and Business Intelligence applications
- People involved in data quality or data governance processes

Course Outline

About the Course (6 min)

Introduction to Data Modeling (75 min)
- Data Modeling Overview
- Entity-Relationship Modeling Overview
- Normalization

Dimensional Modeling Basics (88 min)
- What is Dimensional Modeling?
- Facts
- Dimensions
- Schemas
- Entity-Relationship vs. Dimensional Modeling
- Purpose of Dimensional Modeling
- Fact Tables
- Dimensional Modeling Vocabulary

Advanced Dimensional Modeling (84 min)
- Hierarchies
- Slowly Changing Dimensions
- Rapidly Changing Dimensions
- Casual Dimensions
- Multi-Valued Dimensions
- Snow flaking
- Junk Dimensions
- Value Brand Reporting
- Heterogeneous Products
- How Swappable Dimensions
- Too Few or Too Many Dimensions
- Benefits of Dimensional Modeling
Data Profiling
Instructor: Arkady Maydanchik
Duration: 5 hours

Data profiling is the process of analyzing actual data and understanding its true structure and meaning. It is one of the most common and important activities in information management. Data profiling is the first critical step in many major IT initiatives, including implementing a data warehouse, building an MDM hub, populating metadata repository, as well as operational data migration and integration. It is also the key ingredient to successful data quality management.

While proliferation of commercial tools made data profiling accessible for most information management professionals, successful profiling projects remain elusive. This is largely because the tools allow gathering large volumes of information about data, but offer limited means and guidelines for analysis of that information.

In this online training course you will learn all practical skills necessary to succeed in a data profiling initiative.

You will learn:
- The what, why, when, and how of data profiling
- Various data profiling techniques, from simple column profiling to advanced profiling methods for time-dependent and state-dependent data
- How to efficiently gather data profiles
- How to analyze the data profiling information and ask the right questions about your data
- How to organize data profiling results
- How to perform dynamic data profiling and identify changes in data structure and meaning

This course is geared towards:
- Data quality practitioners
- MDM practitioners
- Metadata management practitioners
- IT and business analysts involved in data management
- Those responsible for implementation and maintenance of various data management systems

Course Outline

About the Course (7 min)

Introduction to Data Profiling (44 min)
- What is Data Profiling?
- Myth and Reality of Data Profiling
- Profiling Techniques
- Profiling Challenges
- Role of Profiling
- People and Technology

Column Profiling (89 min)
- Introduction
- Basic Counts
- Value Frequency Charts
- Value Distribution Characteristics
- Value Distribution

Profiling Time-Dependent Data (58 min)
- Introduction
- Timeline Profiling
- Timestamp Pattern Profiling
- Multi-Dimensional Profiling
- Event Dependency Profiling

Profiling State-Transition Models (49 min)
- Introduction
- Data Structures for State-Dependent Data
- Profiling Techniques

Other Profiling Techniques (65 min)
- Subject Profiling
- Relational Integrity Profiling
- Attribute Dependency Profiling
- Dynamic Data Profiling
**Data Quality Assessment**

**Instructors:** Arkady Maydanchik  
**Duration:** 6 hours

More and more companies initiate data quality programs and form data stewardship groups every year. The starting point for any such program must be data quality assessment. Yet in absence of a comprehensive methodology, measuring data quality remains an elusive concept. It proves to be easier to produce hundreds or thousands of data error reports than to make any sense of them.

This online training course gives comprehensive treatment to the process and practical challenges of data quality assessment. It starts with systematic treatment of various data quality rules and proceeds to the results analysis and building aggregated data quality scorecard. Special attention is paid to the architecture and functionality of the data quality metadata warehouse.

**You will learn:**
- The what, why, when, and how of data quality assessment
- How to identify and use data quality rules for assessment
- How to ensure completeness of data quality assessment
- How to construct and use a data quality scorecard
- How to collect, manage, maintain, warehouse and use data quality metadata

**This course is geared towards:**
- Data quality practitioners
- Data stewards
- IT and business analysts and everyone else involved in data quality management

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**Course Outline**

**About the Course (9 min)**

**Introduction (53 min)**
- Why Assess Data Quality
- Business Value of Data Quality Assessment
- Types of Data Errors
- Data Quality Assessment Approaches
- How Rule-Driven Approach Works
- Project Planning
- Project Steps

**Data Quality Rules Overview (63 min)**
- Attribute Domain Constraints
- Relational Integrity Constraints
- Complex Data Relationships

**Rules for Historical Data (56 min)**
- Historical Data Overview
- Timeline Constraints
- Value Pattern Rules
- Rules for Event Histories
- Rules for State-Dependent Objects

**Finding Data Errors (76 min)**
- Discovering Data Quality Rules
- Implementing Data Quality Rules
- Building Rule Catalog
- Building Error Catalog
- Fine-Tuning Data Quality Rules

**Aggregate Data Quality Scores (66 min)**
- School Report Card Example
- A First Look at DQ Scorecard
- Defining Aggregate Scores
- Score Tabulation

**Building Data Quality Scorecard (61 min)**
- Basic Scorecard Example
- Recurrent Data Quality Assessment
- Database and Enterprise-Wide DQ Scorecard
Conceptual Data Modeling
Instructor: David Haertzen
Duration: 3 hours, 30 minutes

Conceptual Data Modeling using the UML standard is a key method for getting a handle on the data requirements of an organization. Effective conceptual data modeling results in maximum benefits from information assets by increasing shared use and avoiding redundancy. Data that is relevant, timely, consistent, and accessible has increased value to the organization.

This online training course teaches conceptual data modeling from A to Z and includes an effective mix of presentation and exercises.

You will learn to:
- Terminology, goals, and components of conceptual data modeling
- How to benefit from conceptual data modeling
- How to create conceptual data models, including Domain Models and Class Models

This course is geared towards:
- Business Analysts and Architects
- Database Administrators and Analysts
- Data Administrators and Data Modelers
- Information Technology Managers, Project Managers
- Application Development Project Team Members

Course Outline

About the Course (6 min)

Introduction (43 min)
- Introduction to Conceptual Data Modeling
- UML - Unified Modeling Language
- Domain Modeling
- Class Modeling
- Conceptual Data Modeling Basic Methodology

Conceptual Data Modeling Methodology Part 1 (58 min)
- Phase 1: Understanding the Business
- Phase 2: Modeling Domains

Conceptual Data Modeling Methodology Part 2 (65 min)
- Phase 3: Modeling Classes
- Phase 4: Modeling Associations

Conceptual Data Modeling Methodology Part 3 (32 min)
- Phase 5: Modeling Properties
- Creating Deliverables
- In Conclusion
The Data Model Scorecard
Instructors: Steve Hoberman
Duration: 3 hours

A frequently overlooked aspect of data quality management is that of data model quality. We often build data models quickly, in the midst of a development project, and with the singular goal of database design. Yet the implications of those models are far-reaching and long-lasting. They affect the structure of implemented data, the ability to adapt to change, understanding of and communication about data, definition of data quality rules, and much more. In many ways, high-quality data begins with high-quality data models.

This online training course presents Steve Hoberman's Data Model Scorecard®, which provides the tools needed to measure and manage data model quality.

You will learn:
- The importance of having an objective measure of data model quality
- The categories that make up the scorecard including correctness, completeness, structural soundness, flexibility, standards, and model consistency
- How to apply the scorecard to different types of models
- Techniques to strengthen data models, including model reviews, model substitutes (screens, prototypes, sentences, spreadsheets and reports), and the use of automated tools to enforce modeling best practices and standards
- How to introduce the scorecard into a development methodology and your company culture

This course is geared towards:
- Data Modelers
- Data Analysts
- Data Architects
- Data Stewards
- Database Administrators

Course Outline

About the Course (8 min)

Scorecard Need (43 min)
- Why Measure Data Model Quality
- Traditional Review Methods
- Archer vs. Data Modeler
- Enter the Scorecard

Scorecard Categories (67 min)
- Category 1 - Model Type
- Category 2 - Correctness
- Category 3 - Completeness
- Category 4 - Structure
- Category 5 - Abstraction
- Category 6 - Standards
- Category 7 - Readability
- Category 8 - Definitions
- Category 9 - Consistency
- Category 10 - Data

Scorecard in Practice (54 min)
- Introducing the Scorecard into your Organization
- Scorecard Challenges
- Scorecard Tips
- Applying the Scorecard
Data Parsing, Matching and De-duplication
Instructors: Kathy Hunter, William McKnight, Henrik Sørensen
Duration: 4 hours, 20 minutes

Data parsing, standardization, matching, and de-duplication are the cornerstones of successful Master Data Management (MDM). They are also critical parts of successful data quality programs, and are key steps in building data warehouses as well as any data integration and consolidation initiatives. You could say that today few organizations can function effectively without implementing data parsing and matching processes often in many data domains.

This need is further magnified if your company has gone global and plans to create databases that combine name- and address-related data from all corners of the world. Managing global information effectively takes specialist knowledge and the ability to show consideration for the differences that exist throughout the world. Worldwide there are more than 10,000 languages, 130 address formats, 36 personal and hundreds of business name formats. All of these variables are further complicated by the need to respect national and regional cultures. Failure to consider formats, styles, and cultures has huge impact on quality of data and quality of business relationships.

This online training course is aimed at data quality and master data management (MDM) professionals as well as those responsible to work with global information. The field is broad and the details are many. The purpose of this course is to provide a broad and in-depth review of data parsing, standardization, matching, and de-duplication techniques, as well as extensive overview of specific problems and solutions when dealing with global data.

You will learn:
- Data parsing, standardization, matching, and de-duplication techniques
- How to find and use external reference data
- How data parsing and matching contribute to improving data quality, MDM, and data warehousing
- Which data domains, entities and data elements may benefit from data parsing and matching
- Challenges of global data and ways to overcome these challenges

This course is geared towards:
- Master data management professionals
- Data quality professionals
- Information architects
- Developers of data warehousing systems
- Business professionals who work with global data

Course Outline

About the Course (12 min)

Introduction (17 min)

Implementation Fundamentals (70 min)
- Parsing and Standardization
- Introduction to Data Matching
- Data Matching Techniques
- Data Matching Destinations
- Evaluating Data Matching Tools

External Reference Data (45 min)
- External Data Sources
- Syndicated Customer Data
- Syndicated Product Data
- Using the Web

Challenges of Global Data (58 min)
- Introduction to Global Information
- Global Data: What You Need to Know
- Variations by Country and Region
- Cultural and Legal Impacts
- Characters and Diacritics

Overcoming the Challenges of Global Data (59 min)
- Data Profiling
- Consistent Data Structures
- Preparing Global Data for Effective Use
**Best Practices in Data Resource Management**

Instructors: Mike Brackett  
Duration: 3 hours

Data is one of the four critical resources in an organization, equivalent with the financial resource, real property, and the human resource. Yet most organizations fail to manage the data with the same priority, discipline, and attention that is applied to the other critical resource. The time for disciplined management of the data resource is long overdue.

Most public and private sector organizations face many challenges with burgeoning quantities of disparate data. These disparate data are not well understood, have high redundancy, are not consistent, have low quality, and fail to adequately support the organization’s business information demand. The only way to resolve this situation is to thoroughly understand how and why disparate data are created, and how those problems can be resolved.

This online training course begins with common definitions of data disparity and its impact on the organization, and proceeds to describe 10 sets of bad habits and good practices related to the architecture and governance components of data resource management.

**You will learn:**
- How to define and identify disparate data.
- How to identify the impact of disparate data on the business.
- How to define, identify, and manage data resource quality.
- The common problems with the architecture and governance of the data resource.
- The best practices to solve these architecture and governance problems.

**This course is geared towards:**
- Anyone who has responsibility for the architecture or governance of the data resource.
- Data resource quality practitioners at all levels.
- Business executives and managers who struggle with the business impacts of poor quality data.
- IT managers who are challenged to deliver reliable and trusted data to support the business information demand.
- Data and information system architects who need to break the cycle of disparate data.

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**Course Outline**

**About the Course (5 min)**

**Introduction (26 min)**
- Current Situation  
- Halting Data Disparity

**Architecture (93 min)**
- Data Names  
- Data Definitions  
- Data Structures  
- Data Integrity Rules  
- Data Documentation

**Governance (53 min)**
- Data Orientation  
- Data Availability  
- Data Responsibility  
- Data Vision  
- Data Recognition

**Conclusion (9 min)**
Curating and Cataloging Data
Instructors: Dave Wells
Duration: 3 hours

As the world of data management grows and changes, the roles and participants in data ecosystems must adapt. With the convergence of several influences – big data, self-service analytics, and self-service data preparation – we need to actively manage the inventory of self-service data. Data curation is both a data inventory management process and a data governance activity. The data curator is responsible to oversee a collection of data assets and make it available to and findable by anyone who needs data. Cataloging maintains the collection of metadata that is necessary to support browsing, searching, evaluating, accessing, and securing datasets.

This 3-hour online training course will explore how curating and cataloging work together to meet the data needs of business and data analysts, to provide self-service data to complement self-service analytics, and to realize the promise of democratizing data analytics.

You will learn:
- How to define and identify disparate data.
- The concepts, responsibilities, and skills of data curation.
- The role of the data curator in data governance and the differences between a data curator and a data steward.
- The needs of data seekers and the ways that curating and cataloging help to meet.
- The purpose, content, and uses of a data catalog.
- The state of data cataloging tools and technology.
- Guidelines for getting started with data curating and cataloging.

This course is geared towards:
- Business and IT leaders struggling with the paradoxes of modern data management.
- Analytics and BI designers and developers who are dependent on fresh and relevant data for every analytics use case.
- Data management professionals at all levels from architects to engineers.
- Data governance professionals – especially data stewards who need to adapt to the changing world of modern data management.

Course Outline

Module 0. About the Course (5 min)

Module 1. Self-Service Data (9 min)
- Governance and Self-Service
- How We Got Here
- Why Self-Service Data?

Module 2. Data Curation (44 min)
- Data Curation
- Why Data Curation?
- The Data Curator
- Data Lifecycles and Curation
- Curating Big Data
- Getting Started with Data Curation

Module 3. Data Cataloging (30 min)
- Definitions
- Why Data Cataloging?
- Metadata and the Catalog
- Data Catalog Tools
- Getting Started with Data Cataloging

Module 4. Evaluating Data Catalog Tools (42 min)
- The Business Case for a Data Catalog
- Kinds of Data Catalogs
- Evaluation Criteria

Module 5. Beyond Self-Service Data (44 min)
- Information, Technology, and Data
- The Enterprise Data Marketplace
- EDM Architecture
- EDM Data Services
- Data as a Service
Introduction to Graph Databases
Instructor: John Singer
Duration: 4 hours

Entity Relationship modeling and relational databases have dominated the IT scene since the ’80s, becoming the de facto standard approach for data persistence. However, the ubiquitous relational database has waned with the advent of NoSQL and big data technologies. Today’s data architect must master a new database technology – graph database – that has emerged with a solid set of use cases based on mathematical graph theory and graph algorithms.

This online course will provide an overview of property graph database technology and teach the student how to translate business requirements to a property graph database design that can be implemented on any modern property graph database.

You will learn:
- The fundamental concepts and practices of Business Intelligence
- The fundamental concepts and practices of Business Analytics
- Concepts and principles of Predictive Analytics
- Concepts and principles of Data Mining
- Concepts and principles of Data Science
- The roles of data analytics in a data-driven organization

This course is geared towards:
- Data Architects that need to understand how graph database fits into the overall persistence architecture
- DBA’s and Data modelers expanding into graph database
- Data Science and Data analysts interacting with graph databases
- Big Data Managers and decision makers

Course Outline

Module 0. About the Course (7 min)

Module 1. Introduction to the Graph Data Model (28 min)
- Graph Theory
- Anatomy of a Node
- Anatomy of a Relationship
- Properties and Paths

Module 2. The Graph Database Eco-System (65 min)
- Graph Database
- Graph Analytics
- Semantic Web Graph Database

Module 3. Agile Graph Data Modeling (39 min)
- Graph Data Modeling Overview
- Agile Graph Data Modeling
- Graph Data Modeling Process
- Working with Users

Module 4. Entity Modeling (42 min)
- Representing Things
- Describing Things
- Categorizing Things Part 1 & 2
- Entity Definition Best/Worst Practices

Module 5. Relationship Modeling (38 min)
- Representing Connections
- Naming Relationships
- Relationship Direction
- Describing Relationships
- Relationship Best/Worst Practices

Module 6. Complex Object Modeling (40 min)
- Complex Object Modeling
- Resolving Hypergraphs Part 1 & 2
- Complex Objects
- Data Structures-Linked Lists and Trees
- Managing Slowly Changing Dimensions
OUR INSTRUCTORS

Mike Brackett
Mike Brackett has been in the data management field for over 40 years, during which he developed many concepts and techniques for designing applications and managing data resources. He is the originator of the common data architecture concept, the data resource framework, the data naming taxonomy, the five-tier five-schema concept, the data rule concept, the BI value chain, the data resource data concept, and the architecture-driven data model concept, and new techniques for understanding and integrating disparate data.

David Haertzen
David Haertzen is chief instructor for First Place, is webmaster of Infogoal.com, and has over 20 years of experience in the Information Technology field. Working with a wide range of businesses and government agencies has given David insights into the practical application of data modeling in many environments. He has developed models covering subject areas such as: human resources, assets, customers, employees, products, services, organizations, locations, orders, inventory, and processes.

Steve Hoberman
Steve Hoberman is a trainer, consultant, and writer in the field of data modeling. Steve is a columnist and frequent contributor to industry publications. He is the author of several data modeling books including Data Modeling Made Simple, Data Modeler’s Workbench, and Data Modeling for the Business. Steve is an innovator in data modeling and the inventor of the Data Model Scorecard®, which has quickly become the standard for data model quality.

Kathy Hunter
Kathy always says she has data in her blood. Joining Harte-Hanks in 2002, she built an information management practice and, with her highly skilled team, was responsible for instituting their highly successful Global Data Management solution set. From information quality and data governance to providing global data solutions and guidance she attained a reputation for expert knowledge and successful delivery in global information management.

Arkady Maydanchik
For more than 20 years, Arkady Maydanchik has been a recognized leader and innovator in the fields of data quality and information integration. As a practitioner, author and educator he has been involved in some of the most challenging projects industry has seen. These projects were often the result of major corporate mergers and the need to consolidate and integrate databases of enormous variety and complexity.
Rick Sherman
Rick is the founder of Athena IT Solutions, a Boston area business intelligence and data warehousing consulting firm that provides solutions for customers of all sizes and industries. His hands-on experience includes a wide range of data integration tools. Rick also teaches data warehousing, data integration and business intelligence for a masters’ degree program at Northeastern University’s graduate school of engineering.

Henrik Sørensen
Henrik Liliendahl Sørensen has over 30 years of experience in working with Master Data Management and Data Quality and is a charter member of the International Association of Information and Data Quality. Currently Henrik works with Master Data Management at Tata Consulting Services and as Practice Manager at Omikron Data Quality besides writing on a well trafficked blog about data quality, master data management and the art of data matching.

John Singer
John Singer has 4 decades of experience in a variety of data architecture-related roles. John’s past accomplishments include implementing metadata management solutions, data modeling processes and governance, master data management solutions, and an ITIL-based CMDB combining architecture, business, and IT metadata in a comprehensive solution. John is currently focusing on property graph technologies and is the Founder and CEO of NodeEra Software, makers of the NodeEra family of Property Graph Data Modeling tools for Neo4j.

Dave Wells
Dave Wells is a consultant, teacher, and practitioner in the field of information management. He brings to every endeavor a unique and balanced perspective about the relationships of business and technology. This perspective—refined through a career of more than thirty-five years that encompassed both business and technical roles—helps to align business and information technology in the most effective ways. Dave is a frequent contributor to trade publications and is a co-author of the book BI Strategy: How to Create and Document. He also speaks at a variety of industry events.
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- Variety of customers from small project teams to large enterprises
- Enterprise customers typically Fortune 500 and Global 1000 companies
- All major industries are represented

WHAT OUR CUSTOMERS ARE SAYING...

The courses are well laid out, build on each other, and are rich in practical content and advice.

“-- Steve Lutter, CIMP Data Quality, DM and Metadata, IM Foundations, Business Intelligence, Data Governance, MDM, United States

It is evident that a thorough and considerable effort has gone into the preparation of this program.

“-- Alfredo Parga O’Sullivan, CIMP Ex Data Quality, Ireland

The ability to take the courses at my own pace and at a time suitable for me was of great help.

“-- Geeta Jegamathi, CIMP Data Quality, India
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