

# Metadata Management



## **Online Education • Certification • Enterprise Solutions**

- Metadata Management Fundamentals
- Logical Data Modeling
- DW and BI Data Modeling
- Data Profiling
- Data Quality Assessment
- Conceptual Data Modeling
- The Data Model Scorecard
- Data Parsing, Matching, and De-Duplication
- Curating and Cataloging Data
- Introduction to Graph Databases
- Knowledge Graph Architecture for the Enterprise
- Data Quality Scorecard
- Metadata Management for Data Stewards

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Data modeling and metadata management expanded rapidly in recent years. Exponential increase in the number and complexity of databases and interfaces between them, as well as huge rise in importance of efficient data governance and data quality management changed the landscape of metadata management. Similarly, emergence of dimensional data shook the foundations of data modeling. Today we see new technologies driving further change in the modeling of structured data. Beyond structured data we find new challenges in unstructured data – text, images, voice, video, and more.

Our Metadata Management curriculum includes online courses from world leading experts: Angelo Bobak, Mike Brackett, David Haertzen, Steve Hoberman, Kathy Hunter, William McKnight, Arkady Maydanchik, Henrik Sørensen, Rick Sherman, and Dave Wells. Our robust Certified Information Management Professional (CIMP) program builds upon education to certify knowledge and understanding of data quality. Finally, eLearningCurve's Enterprise Program is a flexible, scalable, cost-effective solution for teams and enterprises.

## WHAT PEOPLE ARE SAYING ABOUT ELC



I learned so much out of the courses that I wanted to continue my learning even beyond the basic requirement of my current job.

-- Jagmeet Singh, CIMP Ex - Data Modeling & Metadata Management, Data Quality, Data Governance, IM Foundations, MDM USA

### **CURRICULA AT-A-GLANCE**

Full course descriptions begin on page 7.

#### **Metadata Management Fundamentals**

# Instructors: Arkady Maydanchik and Dave Wells

This 4-hour course is designed to provide the foundational metadata knowledge needed by anyone who has data management roles and responsibilities.

## **Logical Data Modeling**

#### Instructor: David Haertzen

This 4.5-hour course covers the concepts, notation, and steps needed to create and extend logical data models. The course goes beyond fundamentals, and describes numerous data modeling situations and patterns.

## **BI & DW Data Modeling**

#### Instructor: Rick Sherman

This 4-hour course includes a mix of data modeling concepts, best practices, applications and practical examples that will help you build effective data warehouse and business intelligence applications.

#### **Data Profiling**

### **Instructor: Arkady Maydanchik**

Data profiling is the process of analyzing actual data and understanding its true structure and meaning. It is one of the most common and important activities in information management. This 5-hour course teaches all practical skills necessary to succeed in a data profiling initiative.

#### **Data Quality Assessment**

#### **Instructor: Arkady Maydanchik**

This 6-hour course gives comprehensive treatment to the process and challenges of data quality assessment. It starts with systematic treatment of various data quality rules and proceeds to building aggregated data quality scorecard.

## **Conceptual Data Modeling**

#### Instructor: David Haertzen

In this 3.5-hour course you will learn the secrets of successful conceptual data modeling through an effective mix of presentation and exercises. You will gain valuable insights into the job and responsibilities of the data modeler.

#### The Data Model Scorecard

#### Instructor: Steve Hoberman

We often build data models quickly and with the singular goal of database design. This 3-hour course presents Data Model Scorecard®, which provides the tools needed to measure and manage data model quality.

## Data Parsing, Matching, and De-duplication Instructors: Kathy Hunter, William McKnight, Henrik Sørensen

To take advantage of the worldwide marketplace, businesses need to manage data globally. This reality poses very specialized and unique kinds of problems in data management. In this 3-hour course you will learn to identify and avoid the pitfalls of global information.

### **Curating and Cataloging Date**

#### **Instructor: David Wells**

This 3-hour online training course will explore how curating and cataloging work together to meet the data needs of business and data analysts, to provide self-service data to complement self-service analytics, and to realize the promise of democratizing data analytics.

#### **Introduction to Graph Databases**

#### **Instructor: John Singer**

This 4-hour online training course will provide an overview of property graph database technology and teach the student how to translate business requirements to a property graph database design that can be implemented on any modern property graph database.

# Knowledge Graph Architecture for the Enterprise

#### **Instructor: Dean Allemang**

In this 4-hour 37-min you will learn how to find all relevant data about customers, products, business relations and in fact any aspect of the business quickly and accurately, and how to view the collection of data as ongoing graph of meaningful knowledge.

#### **Data Quality Scorecard**

### Instructors: Olga Maydanchik

This 5-hour course gives comprehensive treatment to the processes and practical challenges of data quality scorecarding.

### **Metadata Management for Data Stewards**

# Instructor: David Wells, Mike Brackett, Arkady Maydanchik

This 4-hour course is designed to provide foundation knowledge about the most commonly used metadata management, data modeling, and data profiling techniques.





## **CIMP: Demonstrate Mastery. Achieve Success.**

Certification is an important tool for job seekers and for employers seeking to hire the most qualified people. eLearningCurve offers a robust certification program, Certified Information Management Professional (CIMP) that builds upon education to certify knowledge and understanding of information management.

The CIMP Metadata Management designation will make a clear statement that you have learned from the industry leaders and have demonstrated thorough understanding of data modeling and metadata by passing several challenging exams.

For the true experts and standard bearers in the industry we offer the second level of CIMP certification - CIMP Ex. To earn the CIMP Ex designation you must demonstrate a combination of great Expertise, Experience, and Excellence.

## What Sets CIMP Apart?

Rigorous exam system: We go beyond the basics. Rather than testing for knowledge that any industry professional should know, CIMP exams test an in-depth knowledge, comprehensive understanding, and ability to apply various concepts to a problem. You can be proud of your achievement of the CIMP designation, and hiring managers can be sure they are getting a highly knowledgeable employee.

**Education to support certification:** We believe that the best way to ensure success is to combine meaningful industry experience with thorough academic study. To that end, CIMP exams are aligned with our courses, developed and taught by top industry educators and professionals.

Designed with busy, working professionals in mind: No time-consuming or costly travel is required to complete coursework or to take your CIMP examinations. All courses and exams are available online. All that's required of candidates is an internet connection and the desire to demonstrate mastery of metadata management topics and achieve success.

### **How Do I Enroll?**

The most convenient and cost-efficient method to enroll in the CIMP program is with one of our Education Packages. Each package includes all courses and exams necessary to earn CIMP or CIMP Ex. Alternatively you can enroll in courses one at a time.

### **ENTERPRISE SOLUTIONS**



Today more than ever companies are watching expenses and looking for ways to streamline processes, make training convenient, and create a consistent, scalable learning environment.

Today more than ever companies are watching expenses and looking for ways to streamline processes, make training convenient, and create a consistent learning environment.

eLearningCurve Enterprise is a flexible, convenient, and cost-effective way to train your employees and ensure that all team members have access to information management training they need when they need it. Whether your team or department work in the same office, or are on the other side of the world from each other, you can train them on time and on budget with eLearningCurve Enterprise.

## Why eLearningCurve Enterprise?

- Comprehensive educational solution from a single provider
- > Employees can take the courses they need when they need them
- > Ensure all team members are trained to the same high standard
- > Train employees no matter what their geographic location
- > Employ a fully scalable education solution
- Minimize disruption to the business
- > Maximize your employee training ROI
- > Achieve 100% information comprehension
- > Get "live" time with our instructors
- > Stretch your training budget
- > Get solutions for your specific needs

## When you become an eLearningCurve Enterprise Customer

We'll work with you to develop educational programs for different roles, positions, teams, departments, and manage and track enrollment of all students in online classes and CIMP exams. We'll rack and report educational progress for each student and work with you to meet any specific educational needs.

#### **ELEARNINGCURVE ENTERPRISE BENEFITS**

**PARTNERSHIP:** Comprehensive educational solution from a single provider. We'll be your educational "partner-for-life" providing employees with continuous information management education they need over the course of their careers.

FLEXIBILITY: Employees can take the courses they need when they need them. Our flexible program allows employees to take the courses they need when they need them to best suit their role, projects, backgrounds or interests.

**CONSISTENCY:** Ensure all team members are trained to the same high standard. Train your existing team, and set up courses for new hires and transfers. Consider CIMP exams to verify that your employees utilize the same methodology, techniques, and terminology.

SCALABLITY: Select an Education Partner who truly understands scalability. Roll out to a few employees, or your entire organization. Our solution can quickly and effortlessly accommodate groups of all sizes, even if they are geographically dispersed.

BREADTH: Acquire comprehensive education and certification. We offer a full information management education. We have you covered with a comprehensive set of courses, exams, and certifications designed to impart knowledge, test understanding, and validate learning.

LOCATION: Train employees no matter what their geographic location. Overcome geographical barriers to training. You can train your entire team whether they are in the same office, or on the opposite sides of the world. Everyone can access our online courses from any place at any time.

LOGISTICS: Minimize disruption to the business. Our online format allows employees to study from their office or home, allocate full training days, or study an hour a day during lunch breaks.

ROI: Maximize your employee training ROI. No need to worry about paying for flights, hotels and other travel expenses. 100% of what you spend goes towards learning, thus achieving top quality education at a fraction of the cost of in-person training.

**RESULTS:** Achieve 100% information comprehension. Learn from top industry experts in information management topics. Study at your own pace, listen to the material many times, and test your knowledge through CIMP certification exams.

SAVINGS: Stretch your training budget. We offer various pricing options including volume discounts, pay-as-you-go model with increasing discounts, and other alternatives.

"LIVE" INTERACTION: Spend time with our instructors. Organize question and answer meetings (via Webinar) with course instructors for groups of students who complete online courses.

INFORMATION MANAGEMENT 101 Miniclasses. As a benefit to our enterprise customers we offer a certain number of complimentary licenses for our 101 miniclasses..

**CUSTOME COURSEWARE:** Get solutions for your specific needs. Tell us which courses your organization needs the most. We'll work with top instructors in the industry to meet your needs in the most expedient manner.

## **COURSE DESCRIPTIONS**

## **Metadata Management Fundamentals**

Instructor: David Wells and Arkady Maydanchik

**Duration: 4 hours** 

Deriving value from data depends extensively on understanding the data and sharing knowledge among everyone who works with data. Sharing data knowledge is the core purpose of metadata. Just as you need financial data to manage financial resources, you need metadata to manage data resources. In today's data-driven world, the importance of managing data is certainly on par with that of managing finances.

This online training course is designed to provide the foundational metadata knowledge needed by anyone who has data management roles and responsibilities. It covers metadata basics such as the types and purposes of metadata, and explores core metadata disciplines of data modeling, data profiling, and data cataloging. Metadata roles in data governance, stewardship, security, quality, and analysis are explained.

#### You will learn:

- The scope and complexities of metadata management
- The roles of data models as metadata and the basics of data modeling
- The role of data profiling in metadata management and the basics of data profiling methods
- The roles of data catalogs in metadata management and the fundamentals of data curation and data cataloging
- Metadata dependencies of business processes, IT projects, data governance, data quality, business intelligence, self-service data, business analytics, and data science

#### This course is geared towards:

- Anyone with data management roles and responsibilities
- Data stewards and data governance practitioners and participants
- Data curators and data catalog administrators
- Data and database analysts and designers
- Data quality professionals and practitioners
- Aspiring data modelers who need to start with the basics
- Anyone with a role in information management who needs to understand data or help others to understand data

## **Course Outline**

#### **About the Course (8 min)**

### **Understanding Data (15 min)**

- Views of Data
- o Projects Flow
- Describing the Data Meaning
- Describing the Data Constraints
- Describing the Data Relationships
- Describing the Data

#### Metadata Management (57 min)

- Metadata
- Metadata Management Processes
- Using Metadata
- Metadata Tools and Technologies

## Data Modeling (24 min)

- Data Modeling Defined
- The Data Modeling Process
- Supplemental Models & Additional E-R Concepts
- o Dimensional Data Modeling

#### **Data Profiling (47 min)**

- O What is Data Profiling?
- Myth and Reality of Data Profiling
- Profiling Techniques
- Profiling Challenges
- o Role of Profiling
- People and Technology

### **Data Curation and Cataloging (31 min)**

- Data Curation
- Data Cataloging
- Metadata and the Catalog

## Metadata Management for BI and Data Science (49 min)

- The Metadata Muddle
- Data Science and Metadata
- o Data Provenance and Data Lineage
- Ontology and Taxonomy

## **Logical Data Modeling**

Instructor: David Haertzen
Duration: 4 hours, 20 minutes

Logical Data Modeling also known as Entity/Relationship (E-R) Modeling is a key method for getting a handle on the data requirements of an organization. Logical data models provide a database independent solution to data requirements which then can be driven forward to become effective database designs.

This online training course covers the concepts and notation of logical data modeling and shows the steps needed to create and extend logical data models. Many exercises and examples are included to enhance learning.

In addition, the course goes beyond these fundamentals. The situation where a new data model must be created from scratch is one of many situations, so this course shows how to handle other situations such as: building from industry or canonical data models; extending legacy data models; and extending software package data models. In addition, data model patterns will be introduced such as: history and audit modeling, multi-business unit modeling, codes and reference data, and user defined attributes. Understanding these situations and patterns, is critical to success in data modeling.

### You will learn:

- How to create, extend and apply logical data models
- How to use data modeling to meet business and performance requirements
- How to lead your team through the data modeling process
- How to avoid data modeling traps, problems, and time wasters
- How to make databases more robust through data modeling
- How to effectively communicate data models and database designs to others

#### This course is geared towards:

- Anyone who will be using or creating data models.
- Business Analysts and Architects
- Database Administrators and Analysts
- Data Administrators & Data Modelers
   Information Technology Managers, Project
   Managers
- Application Development Project Team Members

### **Course Outline**

## About the Course (7 min)

## Introduction (54 min)

- Introduction to Data Modeling
- The Entity Relationship Model
- Introduction to LDM Methodology

## **Determining Requirements (35 min)**

- Determine Scope and Purpose
- Define Business Subject Areas
- Identify Business Functions
- o Identify Data Requirements

### **Modeling Entities & Relationships (36 min)**

- Modeling Entities
- Modeling Relationships

### **Modeling Attributes & Keys (60 min)**

- Modeling Attributes
- Modeling Keys

### **Professional Data Modeling (67 min)**

- Rationalizing the Model
- Data Modeling Situations
- Data Modeling Deliverables
- o In Conclusion

## **BI & DW Data Modeling**

Instructor: Rick Sherman
Duration: 4 hours, 15 minutes

A well designed data model is the cornerstone to building business intelligence and data warehouse applications that provide significant business value.

Effective data modeling results in transforming data into an enterprise information asset that is consistent, comprehensive and current. Data is transformed from operational or source systems into a data warehouse and often data marts or OLAP cubes for analysis. This course provides the fundamental techniques to designing the data warehouse, data marts or cubes that enable business intelligence reporting and analytics.

This online training course discusses the two logical data modeling approaches of Entity-Relationship (ER) and dimensional modeling. ER modeling is used to establish the baseline data model while dimensional modeling is the cornerstone to Business Intelligence (BI) and Data Warehousing (DW) applications. These modeling techniques have expanded and matured as best practices have emerged from years of experience in data modeling in enterprises of all sizes and industries. These techniques improve the business value of the data, enhance project productivity and reduce the time to develop applications. This course includes a mix of concepts, applications and practical examples.

#### You will learn:

- The basics of Entity-Relationship (ER) and dimensional modeling
- the benefits and applicability of Dimensional Data Modeling
- how to create Dimensional Data Models for BI and DW applications
- > how to learn more about Data Modeling

## This course is geared towards:

- Beginning Data Modelers
- Business Analysts and Architects
   Database Administrators and Analyst
- > IT Managers, Project Managers
- Application Development Project Team Members
- People involved in design and maintenance of Data Warehousing and Business Intelligence applications
- People involved in data quality or data governance processes

## **Course Outline**

#### **About the Course (6 min)**

## **Introduction to Data Modeling (75 min)**

- Data Modeling Overview
- Entity-Relationship Modeling Overview
- Normalization

## **Dimensional Modeling Basics (88 min)**

- o What is Dimensional Modeling?
- Facts
- o Dimensions
- o Schemas
- Entity-Relationship vs. Dimensional Modeling
- Purpose of Dimensional Modeling
- Fact Tables
- Dimensional Modeling Vocabulary

## **Advanced Dimensional Modeling (84 min)**

- Hierarchies
- Slowly Changing Dimensions
- Rapidly Changing Dimensions
- Casual Dimensions
- Multi-Valued Dimensions
- Snow flaking
- Junk Dimensions
- Value Brand Reporting
- Heterogeneous Products
- How Swappable Dimensions
- Too Few or Too Many Dimensions
- Benefits of Dimensional Modeling

## **Data Profiling**

Instructor: Arkady Maydanchik

**Duration: 5 hours** 

Data profiling is the process of analyzing actual data and understanding its true structure and meaning. It is one of the most common and important activities in information management. Data profiling is the first critical step in many major IT initiatives, including implementing a data warehouse, building an MDM hub, populating metadata repository, as well as operational data migration and integration. It is also the key ingredient to successful data quality management.

While proliferation of commercial tools made data profiling accessible for most information management professionals, successful profiling projects remain elusive. This is largely because the tools allow gathering large volumes of information about data, but offer limited means and guidelines for analysis of that information.

In this online training course you will learn all practical skills necessary to succeed in a data profiling initiative.

#### You will learn:

- The what, why, when, and how of data profiling
- Various data profiling techniques, from simple column profiling to advanced profiling methods for time-dependent and state-dependent data
- > How to efficiently gather data profiles
- How to analyze the data profiling information and ask the right questions about your data
- > How to organize data profiling results
- How to perform dynamic data profiling and identify changes in data structure and meaning

## This course is geared towards:

- Data quality practitioners
- > MDM practitioners
- Metadata management practitioners
- IT and business analysts involved in data management
- Those responsible for implementation and maintenance of various data management systems

## **Course Outline**

#### **About the Course (7 min)**

## **Introduction to Data Profiling (44 min)**

- o What is Data Profiling?
- Myth and Reality of Data Profiling
- Profiling Techniques
- Profiling Challenges
- Role of Profiling
- o People and Technology

## **Column Profiling (89 min)**

- Introduction
- Basic Counts
- Value Frequency Charts
- Value Distribution Characteristics
- Value Distribution

## **Profiling Time-Dependent Data (58 min)**

- Introduction
- o Timeline Profiling
- Timestamp Pattern Profiling
- Multi-Dimensional Profiling
- Event Dependency Profiling

### **Profiling State-Transition Models (49 min)**

- Introduction
- Data Structures for State-Dependent Data
- Profiling Techniques

## Other Profiling Techniques (65 min)

- Subject Profiling
- Relational Integrity Profiling
- Attribute Dependency Profiling
- Dynamic Data Profiling

## **Data Quality Assessment**

Instructors: Arkady Maydanchik

**Duration: 6 hours** 

More and more companies initiate data quality programs and form data stewardship groups every year. The starting point for any such program must be data quality assessment. Yet in absence of a comprehensive methodology, measuring data quality remains an elusive concept. It proves to be easier to produce hundreds or thousands of data error reports than to make any sense of them.

This online training course gives comprehensive treatment to the process and practical challenges of data quality assessment. It starts with systematic treatment of various data quality rules and proceeds to the results analysis and building aggregated data quality scorecard. Special attention is paid to the architecture and functionality of the data quality metadata warehouse.

#### You will learn:

- > The what, why, when, and how of data quality assessment
- How to identify and use data quality rules for assessment
- How to ensure completeness of data quality assessment
- How to construct and use a data quality scorecard
- How to collect, manage, maintain, warehouse and use data quality metadata

### This course is geared towards:

- > Data quality practitioners
- Data stewards
- IT and business analysts and everyone else involved in data quality management

## **Course Outline**

#### **About the Course (9 min)**

#### Introduction (53 min)

- Why Assess Data Quality
- Business Value of Data Quality Assessment
- Types of Data Errors
- Data Quality Assessment Approaches
- How Rule-Driven Approach Works
- o Project Planning
- Project Steps

## **Data Quality Rules Overview (63 min)**

- Attribute Domain Constraints
- Relational Integrity Constraints
- Complex Data Relationships

## Rules for Historical Data (56 min)

- Historical Data Overview
- Timeline Constraints
- Value Pattern Rules
- Rules for Event Histories
- Rules for State-Dependent Objects

#### Finding Data Errors (76 min)

- Discovering Data Quality Rules
- o Implementing Data Quality Rules
- Building Rule Catalog
- Building Error Catalog
- o Fine-Tuning Data Quality Rules

#### Aggregate Data Quality Scores (66 min)

- School Report Card Example
- A First Look at DQ Scorecard
- Defining Aggregate Scores
- Score Tabulation

## **Building Data Quality Scorecard (61 min)**

- Basic Scorecard Example
- Recurrent Data Quality Assessment
- Database and Enterprise-Wide DQ Scorecard

## **Conceptual Data Modeling**

Instructor: David Haertzen Duration: 3 hours, 30 minutes

Conceptual Data Modeling using the UML standard is a key method for getting a handle on the data requirements of an organization. Effective conceptual data modeling results in maximum benefits from information assets by increasing shared use and avoiding redundancy. Data that is relevant, timely, consistent, and accessible has increased value to the organization.

This online training course teaches conceptual data modeling from A to Z and includes an effective mix of presentation and exercises.

#### You will learn to:

- Terminology, goals, and components of conceptual data modeling
- How to benefit from conceptual data modeling
- How to create conceptual data models, including Domain Models and Class Models

#### This course is geared towards:

- Business Analysts and Architects
- Database Administrators and Analysts
- Data Administrators and Data Modelers
- Information Technology Managers, Project Managers
- Application Development Project Team Members

## **Course Outline**

#### **About the Course (6 min)**

### Introduction (43 min)

- Introduction to Conceptual Data Modeling
- o UML Unified Modeling Language
- o Domain Modeling
- Class Modeling
- Conceptual Data Modeling Basic Methodology

# Conceptual Data Modeling Methodology Part 1 (58 min)

- Phase 1: Understanding the Business
- Phase 2: Modeling Domains

# Conceptual Data Modeling Methodology Part 2 (65 min)

- Phase 3: Modeling Classes
- Phase 4: Modeling Associations

# Conceptual Data Modeling Methodology Part 3 (32 min)

- Phase 5: Modeling Properties
- Creating Deliverables
- o In Conclusion

### The Data Model Scorecard

**Instructors: Steve Hoberman** 

**Duration: 3 hours** 

A frequently overlooked aspect of data quality management is that of data model quality. We often build data models quickly, in the midst of a development project, and with the singular goal of database design. Yet the implications of those models are far-reaching and long-lasting. They affect the structure of implemented data, the ability to adapt to change, understanding of and communication about data, definition of data quality rules, and much more. In many ways, high-quality data begins with high-quality data models.

This online training course presents Steve Hoberman's Data Model Scorecard®, which provides the tools needed to measure and manage data model quality.

#### You will learn:

- The importance of having an objective measure of data model quality
- The categories that make up the scorecard including correctness, completeness, structural soundness, flexibility, standards, and model consistency
- How to apply the scorecard to different types of models
- Techniques to strengthen data models, including model reviews, model substitutes (screens, prototypes, sentences, spreadsheets and reports), and the use of automated tools to enforce modeling best practices and standards
- How to introduce the scorecard into a development methodology and your company culture

#### This course is geared towards:

- Data Modelers
- Data Analysts
- Data Architects
- Data Stewards
- Database Administrators

#### **Course Outline**

### **About the Course (8 min)**

#### Scorecard Need (43 min)

- Why Measure Data Model Quality
- Traditional Review Methods
- Archer vs. Data Modeler
- Enter the Scorecard

## **Scorecard Categories (67 min)**

- Category 1 Model Type
- Category 2 Correctness
- Category 3 Completeness
- o Category 4 Structure
- Category 5 Abstraction
- o Category 6 Standards
- o Category 7 Readability
- Category 8 Definitions
- Category 9 Consistency
- o Category 10 Data

#### **Scorecard in Practice (54 min)**

- Introducing the Scorecard into your Organization
- Scorecard Challenges
- Scorecard Tips
- Applying the Scorecard

# Data Parsing, Matching and Deduplication

Instructors: Kathy Hunter, William McKnight, Henrik

Sørensen

**Duration: 4 hours, 20 minutes** 

Data parsing, standardization, matching, and deduplication are the cornerstones of successful Master Data Management (MDM). They are also critical parts of successful data quality programs, and are key steps in building data warehouses as well as any data integration and consolidation initiatives. You could say that today few organizations can function effectively without implementing data parsing and matching processes often in many data domains.

This need is further magnified if your company has gone global and plans to create databases that combine name- and address-related data from all corners of the world. Managing global information effectively takes specialist knowledge and the ability to show consideration for the differences that exist throughout the world. Worldwide there are more than 10,000 languages, 130 address formats, 36 personal and hundreds of business name formats. All of these variables are further complicated by the need to respect national and regional cultures. Failure to consider formats, styles, and cultures has huge impact on quality of data and quality of business relationships.

This online training course is aimed at data quality and master data management (MDM) professionals as well as those responsible to work with global information. The field is broad and the details are many. The purpose of this course is to provide a broad and in-depth review of data parsing, standardization, matching, and de-duplication techniques, as well as extensive overview of specific problems and solutions when dealing with global data.

#### You will learn:

- Data parsing, standardization, matching, and de-duplication techniques
- > How to find and use external reference data
- How data parsing and matching contribute to improving data quality, MDM, and data warehousing
- Which data domains, entities and data elements may benefit from data parsing and matching
- Challenges of global data and ways to overcome these challenges

#### This course is geared towards:

- Master data management professionals
- Data quality professionals
- > Information architects
- Developers of data warehousing systems
- Business professionals who work with global data

### **Course Outline**

## **About the Course (12 min)**

## **Introduction (17 min)**

#### **Implementation Fundamentals (70 min)**

- Parsing and Standardization
- Introduction to Data Matching
- Data Matching Techniques
- Data Matching Destinations
- Evaluating Data Matching Tools

#### External Reference Data (45 min)

- External Data Sources
- Syndicated Customer Data
- Syndicated Product Data
- Using the Web

0

#### **Challenges of Global Data (58 min)**

- Introduction to Global Information
- o Global Data: What You Need to Know
- Variations by Country and Region
- Cultural and Legal Impacts
- Characters and Diacritics

# Overcoming the Challenges of Global Data (59 min)

- Data Profiling
- Consistent Data Structures
- Preparing Global Data for Effective Use

## **Curating and Cataloging Data**

Instructors: Dave Wells Duration: 3 hours

As the world of data management grows and changes, the roles and participants in data ecosystems must adapt. With the convergence of several influences – big data, self-service analytics, and self-service data preparation – we need to actively manage the inventory of self-service data. Data curation is both a data inventory management process and a data governance activity. The data curator is responsible to oversee a collection of data assets and make it available to and findable by anyone who needs data. Cataloging maintains the collection of metadata that is necessary to support browsing, searching, evaluating, accessing, and securing datasets.

This 3-hour online training course will explore how curating and cataloging work together to meet the data needs of business and data analysts, to provide self-service data to complement self-service analytics, and to realize the promise of democratizing data analytics.

#### You will learn:

- > How to define and identify disparate data.
- he concepts, responsibilities, and skills of data curation
- The role of the data curator in data governance and the differences between a data curator and a data steward
- The needs of data seekers and the ways that curating and cataloging help to meet
- The purpose, content, and uses of a data catalog
- The state of data cataloging tools and technology
- Guidelines for getting started with data curating and cataloging

#### This course is geared towards:

- Business and IT leaders struggling with the paradoxes of modern data management
- Analytics and BI designers and developers who are dependent on fresh and relevant data for every analytics use case
- Data management professionals at all levels from architects to engineers
- Data governance professionals especially data stewards who need to adapt to the changing world of modern data management

## **Course Outline**

#### Module 0. About the Course (5 min)

#### Module 1. Self-Service Data (9 min)

- Governance and Self-Service
- How We Got Here
- O Why Self-Service Data?

### **Module 2. Data Curation (44 min)**

- Data Curation
- o Why Data Curation?
- The Data Curator
- Data Lifecycles and Curation
- Curating Big Data
- o Getting Started with Data Curation

### Module 3. Data Cataloging (30 min)

- Definitions
- o Why Data Cataloging?
- Metadata and the Catalog
- Data Catalog Tools
- Getting Started with Data Cataloging

## Module 4. Evaluating Data Catalog Tools (42 min)

- o The Business Case for a Data Catalog
- Kinds of Data Catalogs
- o Evaluation Criteria

#### Module 5. Beyond Self-Service Data (44 min)

- o Information, Technology, and Data
- o The Enterprise Data Marketplace
- EDM Architecture
- EDM Data Services
- Data as a Service

## **Introduction to Graph Databases**

Instructor: John Singer Duration: 4 hours

Entity Relationship modeling and relational databases have dominated the IT scene since the '80s, becoming the de facto standard approach for data persistence. However, the ubiquitous relational database has waned with the advent of NoSQL and big data technologies. Today's data architect must master a new database technology – graph database – that has emerged with a solid set of use cases based on mathematical graph theory and graph algorithms.

This online course will provide an overview of property graph database technology and teach the student how to translate business requirements to a property graph database design that can be implemented on any modern property graph database.

#### You will learn:

- The fundamental concepts and practices of Business Intelligence
- The fundamental concepts and practices of Business Analytics
- Concepts and principles of Predictive Analytics
- > Concepts and principles of Data Mining
- Concepts and principles of Data Science
- The roles of data analytics in a datadriven organization

#### This course is geared towards:

- Data Architects that need to understand how graph database fits into the overall persistence architecture
- DBA's and Data modelers expanding into graph database
- Data Science and Data analysts interacting with graph databases
- > Big Data Managers and decision makers

## **Course Outline**

## Module 0. About the Course (7 min)

# Module 1. Introduction to the Graph Data Model (28 min)

- Graph Theory
- Anatomy of a Node
- Anatomy of a Relationship
- Properties and Paths

# Module 2. The Graph Database Eco-System (65 min)

- Graph Database
- Graph Analytics
- Semantic Web Graph Database

# Module 3. Agile Graph Data Modeling (39 min)

- Graph Data Modeling Overview
- Agile Graph Data Modeling
- Graph Data Modeling Process
- Working with Users

#### Module 4. Entity Modeling (42 min)

- Representing Things
- Describing Things
- Categorizing Things Part 1 & 2
- Entity Definition Best/Worst Practices

#### Module 5. Relationship Modeling (38 min)

- Representing Connections
- Naming Relationships
- o Relationship Direction
- Describing Relationships
- Relationship Best/Worst Practices

### **Module 6. Complex Object Modeling (40 min)**

- Complex Object Modeling
- Resolving Hypergraphs Part 1 & 2
- Complex Objects
- Data Structures-Linked Lists and Trees
- Managing Slowly Changing Dimensions

# **Knowledge Graph Architecture for the Enterprise**

Instructor: Dean Allemang
Duration: 4 hours 37 minutes

Businesses today need to have comprehensive control and understanding of the data both within the enterprise and from outside. Regulatory pressure in many industries requires that an enterprise be able to find all relevant data about customers, products, business relations and in fact any aspect of the business quickly and accurately. Advances in data analytics have shown that the more meaningful data an enterprise can bring to bear, the more accurately business drivers can be predicted. For this reason, many businesses are migrating from viewing their enterprise information as a collection of data to viewing it as an ongoing graph of meaningful knowledge.

#### You will learn:

- What a Knowledge Graph is, what are its uses, and how does it provide business value
- Different approaches to Knowledge Graphs, and when to use them
- Knowledge Graph standards and their importance in governance and application sustainability
- Categories of tools for building, deploying and maintaining knowledge graphs, and how they fit together into a knowledge graph deployment
- The relationship between knowledge and data in a knowledge graph, and how to manage them both
- Best Practices for data publication, use and re-use

#### This course is geared towards:

- Data integration architects, designers, and developers
- Data and technology architects
- Chief Data Officers

## **Course Outline**

#### Module 0. About the Course (7 min)

#### Module 1. Definitions and Business Case (55 min)

- History of Knowledge Graphs
- Knowledge Graphs in Various Industries -Finance
- Knowledge Graphs in Various Industries -Media
- Knowledge Graphs in Various Industries -Agriculture
- Knowledge Graphs in Various Industries -Pharmaceuticals
- Data Management Challenges in the Enterprise

## Module 2. Knowledge Graph Supporting Technologies (40 min)

- Features of Graph Data Systems
- Approaches to Graphs as Data
- Property Graph Data Capabilities
- Graph Data Queries
- Graph Data Visualization
- o Graph Data Systems
- Standardizing Data

## Module 3. Semantic Technology Fundamentals (58 min)

- o Knowledge Graph Stack
- o RDF Brings Data Together
- RDFS Enhance Data with Types & Properties
- OWL Provides Precision Logic to Describe Models
- SPARQL Lets You Ask Questions About the Data
- Example Knowledge Graph Capabilities
   Using Semantic Web Standards
- Using SKOS for Knowledge Management
- The Meaning of Meaning

## Module 4. Knowledge Graph Enterprise Framework (35 min)

- o Application Vs. Enterprise Data
- The Enterprise Data Jungle
- Sustainable Extensibility
- Enterprise Data Community
- o Prerequisites for Distributed Data
- o Common Reference
- Connecting References
- Semantic Alignment
- o Things vs. Strings
- Tools and Components
- o Applications of Knowledge Graphs

## Module 5. Modeling Methodology and Architecture (33 min)

- o Modeling Methodology and Architecture
- Terminology Sources
- Guidelines for Terminology

## Module 6. Implementation Fundamentals of Knowledge Graph (47 min)

- Example Implementation
- Incremental Development
- Knowledge Graph Implementation
- Presentation Approach
- Select a Use case
- Inventory Data Sources
- Draw on Reference Ontologies
- Identify Controlled Vocabulary
- Map Metadata to Ontologies
- Materialize Data as Needed
- Build Queries to Respond to Business Questions
- o Repeat from Step 3 with New Data
- o How Can This Fail?
- Summary: Incremental Development

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## **Data Quality Scorecard**

Instructor: Olga Maydanchik

**Duration: 5 hours** 

Data quality scorecards have become very popular and many organizations are starting to build them. What they have found is that the path to a meaningful and useful DQ Scorecard is riddled with traps and obstacles.

This online training course gives comprehensive treatment to the processes and practical challenges of data quality scorecarding.

It starts with a few real, live use cases that showcase what a scorecard can do for a company when done right. Systematic treatment of various DQ scorecard challenges is given. Then the course proceeds to the ins and outs of the successful DQ scorecard, from the underlying data model to the effective processes that need to be set up in order to produce the scorecard efficiently. Multiple examples to illustrate every important point are provided in the class.

#### You will learn:

- The methodology behind data quality metrics calculations
- The best way to organize data quality related metadata collected during typical data quality projects
- Effective data visualization techniques to depict data quality measurements
- Typical pitfalls that accompany data quality scorecard implementation and how to avoid them
- How to achieve scorecard adoption and usage by the business users

#### This course is geared towards:

- > Data quality practitioners
- Data stewards and data governance practitioners
- > IT analysts, business analysts, and everyone else involved in data quality management
- Developers tasked with DQ Scorecard creation

## **Course Outline**

#### Module 0. About the Course (3 min)

#### Module 1. Case Studies (46 min)

- o What is Data Quality Assessment?
- o What is a Data Quality Scorecard?
- Data Quality Scorecard Case Study 1: Improving the Efficiency of the Risk-Weighted Asset (RWA) Calculation Process (Financial Company)
- Data Quality Scorecard Case Study 2: Data Quality Impact on Catastrophe Risk Modeling (Insurance Company)

## Module 2. Data Quality Score Calculation Methods (37 min)

- Averages Method For Score Cards
- Record Level Score Calculations
- Subject Level Score Calculations
- Score Types Comparisons
- Score Decomposition By Business Dimensions
- Business Dimensions Versus Subjects

## Module 3. Data Modeling Considerations Part 1 (55 min)

- o Why DQMDW?
- DQMDW Components
- Case Study DQMDW For Property Insurance Company
- o DQMDW: Critical Data Elements Catalog
- o DQMDW: Rule Catalog

## Module 4. Data Modeling Considerations Part 2 (68 min)

- DQMDW: Subject Master and Business Dimensions Master
- o DQMDW: Error Catalog
- o Error Details Storage Options
- Rule Error Output Advanced Examples
- o DQMDW: Score Catalog
- DataMarts For DQ Visualization

## Module 5. Building A Data Quality Scorecard Process (61 min)

- Process Overview
- Step 1 Define The DQ Assessment and DQ Scorecard Scope
- Step 2: Populate The Staging Area
- Step 3: Prepare The Data
- Step 3A: Add Record ID Step
- Step 3B: Fill Dataset AsOfDate
- Step 3C: Create/Update Subject Master List
- Step 3D: Create/Update Business Dimension
  Master Lists
- Step 4: Perform Data Profiling
- Step 5: Create and Code Data Quality Rules
- Step 6: Run DQ Rules
- Step 7: Move Rule Execution Results into DQMDW
- Step 8: Calculate Aggregate Scores
- Step 9: Examine DQ Scores and DQ Rule Results
- Step 10: Fine-Tune Data Quality Rules

#### Module 6. Data Quality Scorecard Demo (35 mins)

- Overall Score Analysis
- Summary

# Metadata Management for Data Stewards

Instructor: David Wells, Mike Brackett, Arkady

Maydanchik
Duration: 4 hours

You can't manage information effectively without understanding the data meaning, constraints and relationships. Metadata management and data modeling disciplines provide the essential tools to collect, record, and organize such knowledge. Understanding these disciplines is essential to the success of data stewards. This online training course is designed to provide foundation knowledge about the most commonly used metadata management, data modeling, and data profiling techniques.

#### You will learn:

- the core elements of describing data: meaning, constraints, and relationships
- common metadata purposes: classification, description, guidance, and control
- common metadata processes, practices, and standards
- the basics of entity-relationship and dimensional data modeling
- > fundamentals of data profiling

#### This course is geared towards:

- data stewards
- business or IT professionals who want to become data stewards
- business or IT counterparts working with data stewards
- information management professionals who want to learn about data modeling and metadata management

#### **Course Outline**

#### Module 0. About the Course (9 min)

#### Module 1. Metadata Basics (39 min)

- Metadata Defined
- Metadata Purpose: Classify
- o Metadata Purpose: Describe
- o Metadata Purpose: Guide
- Metadata Purpose: Control
- Metadata Classification
- Metadata Kinds
- Metadata Management Processes
- Metadata and IT Projects
- Metadata and Data Governance
- Metadata and Data Stewardship
- Module Summary

## Module 2. Data Names, Definitions, and Structures (26 min)

- Bad Habits
- Good Practices
- Data Names
- Data Definitions
- Data Structures
- o Review

#### Module 3. Data Modeling (24 min)

- Data Modeling Defined
- Data Modeling Purpose
- Data Modeling Purpose and Big Data
- Data Modeling and People
- Kinds of Data Models
- New Kinds of Data Models
- Data Modeling Processes
- New Process for Big Dat
- o The "Things" in Data Models
- o Entity-Relationship Modeling
- Dimensional Data Modeling

## Module 4. Data Profiling and Data Quality Scorecard (58 min)

- What is Data Profiling
- Myth and Reality of Data Profiling
- Data Profiling Techniques
- o Profiling Challenges
- o Role of Profiling
- Data Profiling for Big Data
- People and Technology
- Building Data Quality Scorecard
- Module Summary

#### Module 5. Data Curation and Cataloging (30 min)

- Data Curation
- O Why Data Curation?
- Data Cataloging
- O Why Data Cataloging?
- Metadata and the Catalog

## Module 6. Data Lineage and Data Sensitivity (43 min)

- o Data Provenance and Data Lineage
- Data Sensitivity and Data Protection
- Module Summary

### **OUR INSTRUCTORS**

## **Dean Allemang**

Dean Allemang has over 20 years of experience with research and deployment of semantic solutions, including expert systems, knowledge management systems, and rule-based systems. Throughout most of his career, he has been interested in how knowledge can be formalized and used to improve the ways in which people carry out their work.

## **Mike Brackett**

Mike Brackett has been in the data management field for over 40 years, during which he has developed many concepts and techniques for designing applications and managing data resources. He is the originator of the common data architecture concept, the data resource framework, the data naming taxonomy, the five-tier five-schema concept, the data rule concept, the BI value chain, the data resource data concept, and the architecture-driven data model concept, as well as new techniques for /integrating disparate data.

#### **David Haertzen**

David Haertzen is the chief instructor for First Place Learning, the webmaster for Infogoal.com, and has over 20 years of experience in the information technology field. David has provided training and consulting services to many organizations, including: 3M, The Mayo Clinic, Diversified Pharmaceuticals, Fluor Daniel, and Glaxo Welcome. Working with a wide range of businesses and government agencies has given David insights into the practical application of data modeling in many environments.

## **Steve Hoberman**

Steve Hoberman is a trainer, consultant, and writer in the field of data modeling. He taught his first data modeling class in 1992 and has taught over 10,000 people about data modeling and BI techniques. He has presented at over 50 international conferences, and has been selected to deliver keynote addresses at major industry conferences in North America and in Europe. Steve is a columnist and frequent contributor to industry publications and the author of several data modeling books.

## **Kathy Hunter**

Kathy's interest in data began when she was studying for her Summa Cum Laude Mathematics degree. Later she instituted an Information Quality Division at One2One where her team recovered £10 million in lost earnings. She went on to build a global data management solution set at Harte-Hanks which provided data management capabilities to multinational organizations with data from as many as 238 countries. A popular speaker at information quality events, Kathy is known for her pragmatic approach toward complicated topics.

## Arkady Maydanchik

For more than 20 years, Arkady Maydanchik has been a recognized leader and innovator in the fields of data quality and information integration. In 1997, Arkady founded Arkidata Corporation, which was among one of the first companies dedicated solely to data quality management. Since 2004, Arkady has dedicated his efforts toward education and the creation of a mature data quality profession. He is a frequent speaker at various conferences and seminars, author of the best-selling *Data Quality Assessment* book, contributor to many journals and online publications, and a co-founder of eLearningCurve.

## Olga Maydanchik

Olga Maydanchik is an experienced practitioner and educator in the field of information management. As a part of the Chief Data Offices in Citi, AIG, Deutsche Bank, and Voya Financial, Olga was focused on designing and implementing the enterprise-wide Data Quality, Master Data Management, Metadata Management, and Analytics programs. Olga is a member of the Enterprise Data Management Council and actively participated in the Data Management Capability Assessment Model and Ontology design work streams.

## William McKnight

William McKnight is president of McKnight Consulting Group, which includes the service lines of master data management, IT assessment, data warehousing, and business intelligence. He functions as strategist, lead enterprise information architect, and program manager for sites worldwide. William is a former Information Technology Vice President for a Fortune 50 company, a former engineer of DB2 at IBM, and holds an MBA from Santa Clara University.

### **Rick Sherman**

Despite the risk of sounding like an old geezer, Rick Sherman will admit that he's been doing data warehousing since before it was even called data warehousing. Rick is the founder of Athena IT Solutions, a Boston area business intelligence and data warehousing consulting firm that provides solutions for customers of all sizes and types of industries. His hands-on experience includes a wide range of data integration tools. Rick also teaches data warehousing, data integration, and business intelligence for a master's degree program at Northeastern University's graduate school of engineering. He is a published author of more than a hundred articles.

## **John Singer**

John Singer has 4 decades of experience in a variety of data architecture-related roles. John's past accomplishments include implementing metadata management solutions, data modeling processes and governance, master data management solutions, and an ITIL-based CMDB, combining architecture, business, and IT metadata in a comprehensive solution. John is currently focusing on property graph technologies and is the founder and CEO of NodeEra Software.

## Henrik Sørensen

Henrik Liliendahl Sørensen has over 30 years of experience working with master data management and data quality and is a charter member of the International Association of Information and Data Quality. Currently, Henrik works with master data management at Tata Consulting Services and as Practice Manager at Omikron Data Quality, besides writing on a well-trafficked blog about data quality, master data management, and the art of data matching.

## **David Wells**

Dave Wells is a consultant, teacher, and practitioner in the field of information management. He brings to every endeavor a unique and balanced perspective about the relationship between business and technology. This perspective, refined throughout a career of more than thirty-five years that has encompassed both business and technical roles, helps align business and information technology in the most effective ways. Dave is a frequent contributor to trade publications and is a co-author of the book *BI Strategy*: *How to Create and Document*. He also speaks at a variety of industry events.

## **OUR CUSTOMERS**

eLearningCurve has students in almost every country in the world, including many enterprise customers.



- Variety of customers from small project teams to large enterprises
- Enterprise customers typically Fortune 500 and Global 1000 companies
- All major industries are represented

## WHAT OUR CUSTOMERS ARE SAYING...



The courses are well laid out, build on each other, and are rich in practical content and advice.

-- Steve Lutter, CIMP Data Quality, DM and Metadata, IM Foundations, Business Intelligence, Data Governance, MDM, United States



It is evident that a thorough and considerable effort has gone into the preparation of this program.

-- Alfredo Parga O'Sullivan, CIMP Ex Data Quality, Ireland



The ability to take the courses at my own pace and at a time suitable for me was of great help.

-- Geeta Jegamathi, CIMP Data Quality, India

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## METADATA MANAGEMENT COURSE PRICING

## **Packages**

CIMP Metadata Management Package	\$1,995
CIMP Ex Metadata Management Package	\$2,955
CIMP All Course Access License	\$4,995
CIMP All Course Access License w/ Exam Package	\$6,240

## **Individual Courses**

Metadata Management Fundamentals	\$385
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Knowledge Graph Architecture for the Enterprise	\$575
Data Quality Scorecard	\$515
Metadata Management for Data Stewards	\$385

## Exams

Exam for	each course	\$100

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We offer discounts to Enterprise customers who purchase in bulk.

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eLearningCurve offers comprehensive online education programs in various disciplines of information management. With eLearningCurve, you can take the courses you need when you need them from any place at any time. Study at your own pace, listen to the material many times, and test your knowledge through online exams to ensure maximum information comprehension and retention.

eLearningCurve also offers two robust certification programs: CIMP & CDS. Certified Information Management Professional (CIMP) builds upon education to certify knowledge and understanding of information management. Certified Data Steward (CDS) is a role-based certification designed for the fast growing data stewardship profession.

Finally, eLearningCurve's Enterprise Program is a flexible, scalable, cost-effective solution for teams and enterprises.