

# Creating And Implementing A Data Strategy

by Sid Adelman

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# Module 0. About the Course (8 min)

#### Module 1. Introduction to Data Strategy (35 min)

- Components of a Data Strategy
  - o Basics
  - o Considerations
  - o Organization
  - What Management Cares About?
- Why Have a Data Strategy?
- Data in a Typical Organization
- Gain Control
- Support the IT Strategy
- Data in the Dark Ages
- Enlightened Organization
- Critical Success Factors
- How to Implement a Data Strategy?
- Best Practices

## Module 2. Data (66 min)

- Data Quality
  - Management Support
  - Evaluation/Diagnosis
  - Data Timeliness
  - ETL Validation
  - Triage Prioritization
  - Cost of Cleansing
  - o Responsibility for Data Quality
  - o Best Practices
- Metadata
  - Management Support
  - Metadata as the Keystone
  - Which Metadata to Capture?
  - o Responsibility for Capturing Metadata
  - o Responsibility for Metadata Maintenance
  - Business Metadata
  - o Technical Metadata
  - How will Metadata be Captured?
  - How will Metadata be Used?
  - o Inventory
  - Best Practices
- Information Integration
  - Integrating Business Data
  - Data Redundancy
  - o Different RDBMSs & their Impact
  - Data Migration
  - Should Data be Dropped?
  - Should Data be Converted?
  - Should Data be Integrated/Consolidated?
  - Best Practices
- Data Warehouse & Business Intelligence



- o Goals and Objectives
- Examples of Goals and Objectives
- o Architecture
- o Data Storage
- Data Mining
- o Tools
- o Methodology
- o Project Agreement or Statement of Work
- User Expectations
- o Service Level Agreements
- o Resources
- o Best Practices

## Module 3. Organization & Technology (64 min)

- Roles & Responsibilities
  - Database Administrator
  - o Data Administrator
  - o Data Quality Administrator
  - Security Administrator
  - Architect
  - o Best Practices
- Data Ownership
  - o The Data Owner
  - o Data Creation
  - Data Access
  - Performance Requirements
  - o Availability Requirements
  - Historical Requirements
- Security & Privacy
  - Categorization for Security/Privacy
  - Responsibility
  - o Mechanism for Establishing Procedures
  - Security Audit
  - Regulatory Issues
  - o Data Sharing
  - Sharing Inhibitors
  - Motivation/Incentives to Share
  - o Management Direction on Sharing
  - o Best Practices
- Product Requirements & Standards
  - o RDBMS
  - RDBMS Choices
  - Why Standardize the RDBMS ?
  - Relation to Platform
  - What Application is RDBMS Being Used for ?
  - o Tools/Utilities
  - o Organization Standards for Products
  - Criteria for Selection
  - Responsibility for Selection
  - o Single Vendor vs Best of Breed
  - o Deals/Negotiations



- Relationship with Vendors
- Databases Required by the Application Packages
- Impact of Packages
- Best Practices
- Performance & Measurement
  - o Categorization for Performance
  - o Categorization for Availability
  - o Capacity Planning
  - Monitoring and Measuring
  - Service Level Agreements
  - Tuning
  - Roles and Responsibilities
  - Reporting Performance
  - Measurement Tools
  - o Measurement Usage
  - Reporting to Management
  - SLAs Additional Comments
  - o Best Practices

#### Module 4. Conclusions & Next steps (40 min)

- Best Practices
- How to Implement a Data Strategy?
- Data Strategy PowerPoint Deck
  - Current Situation Assessment
  - o Data Quality
  - o Metadata
  - o Information Integration
  - Data Warehouse & Business Intelligence
  - o Organization
  - Security & Privacy
  - Product Requirements & Standards
  - Performance & Measurement
- Additional Materials
- The Final Word